



## Military Personnel Flight

Hours of Operation

Mon, Tues, Thur, Fri: 0800-1500 and Wed: 0800-1300

## Contact Information

Customer Service: DSN 567-5901 or [50FSSCustomerService@us.af.mil](mailto:50FSSCustomerService@us.af.mil)

CACs/Dependent ID Cards, DEERs Updates, Inprocessing

Career Development: DSN 567-4503 or [50FSSCareerDev@spaceforce.mil](mailto:50FSSCareerDev@spaceforce.mil)

PCS/Assignments, Promotions, Retirements/Separations and Reenlistments

Force Management: DSN 567-5472 or [50FSSForceMnmnt@spaceforce.mil](mailto:50FSSForceMnmnt@spaceforce.mil)

EPR/OPR Processing, UIFs, G-Series Orders, Awards and Decorations

## Making an Appointment for New/Replacement CAC

Appointments are required for all Customer Service Actions aside from unlock/block, DEERS updates due to medical reasons such as newborn addition or lost or stolen CACs

1. Go to: <https://idco.demdc.osd.mil/idco/locator>
2. Enter Zipcode: 80921 and Select Schriever AFB Office
3. Make sure you receive a confirmation email or your appointment might not flow to our office

## Expiring CACs

Members get daily notifications 60 days prior to their CAC expiration date. Due to our limited schedule availability, members must make timely renewal appointments so there is no lapse in CAC usage.